

# FULLBAY + FLEETNET INTEGRATION

Fullbay has partnered with FleetNet to drive new business to your shop. We can now funnel FleetNet emergency maintenance requests directly into Fullbay.

## The Fleetnet integration provides your shop with:

- ✓ Streamlined emergency service requests directly into Fullbay (accept or reject requests as they come in).
- ✓ Text or phone call notifications for emergency service requests when turned on.

## What is the impact on your shop?

- ✓ Reduced manual/double entry through direct service requests into Fullbay from Fleetnet.
- ✓ Increased revenue from emergency services.
- ✓ Faster communication channels for emergency maintenance requests, such as text messaging.
- ✓ Happier customers: From initial emergency request to invoice, customers easily track the steps along the way.

## How does my shop receive requests from FleetNet?

1. Fullbay can notify you in four ways: text message, email, pop-up inside of Fullbay, or a phone call. You choose which of these you prefer.
2. Accept or reject the request. Once accepted, Fullbay creates a service order.
3. The rest is business as usual.

## Ease of implementation:

1. If you already do business with FleetNet, call them with your FleetNet Shop ID.
2. Turn the connection on and watch service requests start rolling in.
3. If you aren't already with FleetNet, we can help you get started.

### Integration investment

### **INCLUDED WITH FULLBAY CONNECT**

*If text and phone call notifications are enabled:  
\$0.06 per text message \$0.50 per phone call*